CPSSMUN XI



INTERNATIONAL CIVIL AVIATION ORGANIZATION (ICAO)

Harneet Sammewali

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CONTENT DISCLAIMER

The issues discussed in this background guide are complex and multifaceted, often subject to diverse interpretations and evolving perspectives. Delegates are encouraged to seek additional information beyond the scope of this guide, utilizing independent research to form their own comprehensive opinions.

The content presented is intended to serve as a foundation for understanding the topics at hand, rather than advocating for any sort of particular viewpoint, political bias, or solution. This background guide seeks to provide a balanced overview of multiple perspectives to facilitate informed discussion within the committee. It does not endorse or promote any one-sided narrative but instead offers insights from varying angles, enabling delegates to engage with the subject matter critically.

Delegates should understand that global aviation issues often involve deep-rooted political, economic, and social dynamics, and as such, no single perspective can fully encapsulate the entirety of the discussion. It is important to emphasize that every effort has been made to ensure the accuracy and timeliness of the data and facts presented. However, global issues evolve rapidly, and delegates should be proactive in verifying updated statistics or developments that may have occurred since the writing of this guide.

The committee will benefit from a transparent, equitable, and open-minded approach to these discussions, with the aim of achieving governance reforms that enhance accountability and inclusivity within ICAO's operations. Finally, delegates are reminded that the principles of equity, diversity, and inclusion are crucial to navigating the discussions ahead. In their deliberations and proposals, delegates are encouraged to consider the varied global contexts and realities of each member state and aviation entity, ensuring that all voices are heard and represented.

EQUITY CONCERNS

Bullying and discrimination are not tolerated at CPSSMUN. Every attendee at CPSSMUN XI will be made to feel safe, and welcomed, thanks to the efforts of our teacher supervisors, and secretariat. If any member of the CPSSMUN staff, secretariat, or any delegate is acting inappropriately, or in a way that makes you uncomfortable, please contact our Equity Officer at cpssmunequity@gmail.com. This can be done either before, during, or after the conference.



A LETTER FROM YOUR DIRECTOR

Dear Delegates,

It is with the utmost pleasure that I invite you to Central Peel Secondary School's 11th iteration of our annual Model UN conference. Furthermore, welcome to our general assembly of ICAO! My name is Harneet Sammewali and I am currently a Grade 12 AP student at Central Peel SS. I spent my Grade 9 & 10 years participating in various different model UN conferences such as VYMUN, UTMUN, HMBMUN, and many more. As for last year, Grade 11, I had the opportunity to co-direct a SA committee; Theranos: Blood, Lies and Deceit, and this year I will be directing our GA committee: ICAO!

Truth be told, my vision for this committee was a bit unconventional in terms of the typical structure of a general assembly. Despite the fact that typically, general assembly committees follow a much more formal committee structure in comparison to, perhaps, a specialized agency or crisis committee, I still wanted to integrate that element of thrill and urgency towards my committee. As such, you will find the three topics that we will be discussing; CORSIA, Montreal's 2016' Cybersecurity Incident and Boeings' Production Incident(s)- follow a central theme that entails a 'scandalous' touch.

It is imperative to note that this background guide should serve solely as a guide and merely as a starting point for your research. Your research prior to attending CPSSMUN XI for this committee should NOT solely consist of facts and figures from this background guide. Delegates are strongly encouraged to conduct their own research, in addition to the information provided in this background guide. Furthermore, towards the end of this background guide, you will find a section titled "Resources", please feel free to utilize any of these sources as part of your preliminary research.

Last but not leastly, good luck! Whether this is your 10th conference, or your first ever time competing in a Model UN conference, I truly wish everyone the best of luck, and look

forward to meeting you all in November! Should you have any further comments, questions or concerns about the ICAO committee, CPSSMUN XI, or anything else, please do not hesitate to contact me.

Sincerely, Harneet Sammewali (she/her) *Director of ICAO*

BACKGROUND INFORMATION

The International Civil Aviation Organization (ICAO) is a specialized unit of the United Nations, and its headquarters are situated in Montreal, Canada. Established in 1944, ICAO's chief responsibility is the promotion of the orderly and safe growth of civil airspace globally. It establishes rules and regulations concerning aviation safety, security, economy, and ecology.

ICAO stands as a key player in enabling smooth air connectivity by creating equitable standards and processes within civil aviation that involve aircraft operations, air navigation, aerodrome design, and air traffic management. These standards that are approved by member states in turn serve as the foundation for international aviation regulations.

In this committee, delegates are expected to consider the long-term consequences of a breach, discussing what measures ICAO must undertake to strengthen its organizational structure and increase accountability in the wake of recent issues.

ICAO, as a specialized agency of the United Nations responsible for regulating international air navigation and fostering the planning and development of international air transport, plays a critical role in global aviation. Effective governance is essential for ensuring that ICAO can fulfill its mandate transparently and ethically. Reforming governance structures is not only about preventing corruption but also about enhancing the organization's overall effectiveness.

Strong governance frameworks can result in much better decision-making, increased trust amongst member states, and improved operational efficiency. By learning from the best practices of other international organizations that have successfully navigated governance reforms in the past, ICAO can develop a robust framework that ensures accountability and transparency. Member states play a crucial role in this process by supporting and enforcing these reforms and holding ICAO accountable for their implementation.

Delegates are encouraged to conduct a comprehensive analysis of the governance structures within the International Civil Aviation Organization (ICAO) and other similar international organizations. They should strive to identify specific weaknesses and deficiencies, such as inadequate oversight mechanisms, lack of accountability, and conflicts of interest within the organization.

In addition, delegates should investigate and present best practices from other international organizations that have successfully navigated governance reforms. Also, they should consider how these practices can be adapted and applied to ICAO to amplify and enhance its current governance framework.

Moreover, delegates should ponder how some of these practices could be adopted and extended to strengthen the governance of ICAO at the current status. This may require adjusting some of the strategies in light of situations and opportunities that are peculiar to ICAO. Sustaining these practices accordingly will go a long way in making reforms both reasonable and effective.

Finally, all delegates should participate in the discussion constructively, appreciating the viewpoints of other stakeholders in the aviation sector. Such an approach will not only help in understanding governance problems in its broadest sense but also develop common grounds for the best practices to be used in implementing the changes. Through embracing the best practices from the global arena, delegates can assist in improving the governance of ICAO to better preserve its mission and stability in the future.

KEY TERMS

Aircraft Certification: The process by which an aircraft is tested and verified to meet safety standards set by aviation authorities before it can be used commercially.

Aviation Emissions: Greenhouse gases released into the atmosphere as a result of aircraft operations, primarily carbon dioxide (CO2), nitrogen oxides (NOx), and water vapour.

Carbon Footprint: The total amount of greenhouse gasses emitted directly or indirectly by an individual, organization, event, or product, typically measured in carbon dioxide equivalents (CO2e).

Carbon Offsetting: A method to compensate for greenhouse gas emissions by investing in projects that reduce or absorb an equivalent amount of carbon dioxide elsewhere.

Climate Change: Long-term changes in temperature and weather patterns, primarily driven by human activities that increase greenhouse gas concentrations in the atmosphere.

Data Breach: An incident in which unauthorized individuals gain access to confidential data, often leading to the exposure of sensitive information.

Digital Infrastructure: The underlying framework of hardware, software, networks, and services that supports the delivery of digital technologies and communications.

Emission Reduction Targets: Specific goals set by countries or organizations to decrease greenhouse gas emissions by a certain percentage within a defined timeframe.

Information Security: The protection of information and information systems from unauthorized access, use, disclosure, disruption, modification, or destruction.

Market-Based Measures: Economic strategies, such as carbon trading or offsetting, are designed to reduce emissions through financial incentives.

Phishing: A fraudulent attempt to obtain sensitive information, such as usernames and passwords, by disguising as a trustworthy entity in electronic communications.

Regulatory Compliance: Adhering to laws, regulations, and guidelines set by governmental and international bodies related to safety and operational standards.

Regulatory Frameworks: Laws, regulations, and guidelines that govern how organizations must protect sensitive information and respond to cyber incidents.

Supply Chain Management: The oversight and management of the flow of goods, information, and finances as they move from suppliers to manufacturers to consumers.

Sustainable Aviation Fuel (SAF): Biofuels specifically designed for use in aviation that have lower carbon emissions compared to traditional jet fuels.



TOPICS OF DISCUSSION: OVERVIEW

Distinguished delegates, I am deeply honoured to address you today as the director of this Model UN committee. The topic before us is of paramount importance, intersecting environmental sustainability, cybersecurity, and aviation safety, impacting global civil aviation and its future. It requires not only our undivided focus but also a commitment to explore comprehensive solutions to the complex challenges we face. We will engage in critical discussions about three major areas: the Carbon Offsetting and Reduction Scheme for International Aviation (CORSIA), the 2016 cybersecurity incident in Montreal, and the Boeing accidents from 2018, 2019, and 2024. Each of these issues has reshaped international aviation oversight under the International Civil Aviation Organization (ICAO), and our objective is to explore how we can strengthen this system going forward.

First, we must address CORSIA, a global framework established by ICAO in 2016 to reduce the carbon emissions of the aviation sector. Aviation, as one of the fastest-growing sources of greenhouse gas emissions, plays a significant role in global climate change. ICAO's CORSIA represents a key international effort to combat this issue by requiring airlines to offset their emissions beyond a baseline. CORSIA aims to cap aviation emissions at 2020 levels through a market-based mechanism of carbon credits and offsets. While the initiative demonstrates a positive step towards environmental responsibility, it has not been without controversy. Many environmental advocates argue that CORSIA does not go far enough, as it allows airlines to continue emitting carbon as long as they purchase offsets, without mandating absolute reductions in emissions. Furthermore, questions have been raised about the integrity and transparency of the offset credits used in the scheme. Should ICAO take a more aggressive stance, enforcing stricter carbon reduction targets, or does CORSIA strike the right balance between environmental sustainability and economic feasibility for the aviation industry? This committee must grapple with these questions, considering the long-term environmental impact of aviation and the role that ICAO should play in ensuring that CORSIA's goals are achieved, if not strengthened.

Next, we must turn our attention to the 2016 cyberattack on ICAO's headquarters in Montreal. This incident exposed critical vulnerabilities in ICAO's cybersecurity infrastructure and highlighted the growing threat that cyberattacks pose to the global aviation sector. The cyberattack targeted sensitive data, compromising ICAO's ability to manage international aviation safety and security. While no immediate physical harm occurred, the breach underscored the importance of robust cybersecurity measures to protect aviation systems, which are increasingly dependent on complex, interconnected technologies. In the years since, ICAO has made efforts to enhance its cybersecurity protocols and provide guidance to member states on protecting their own aviation infrastructure. However, challenges remain, particularly in coordinating global cybersecurity protocols are uniformly adopted and enforced across member states? Should ICAO play a more active role in setting binding cybersecurity standards for all countries, or would this infringe upon national sovereignty? The Montreal cyberattack serves as a reminder that aviation safety is not just about physical security but also about securing the digital infrastructure that supports global air travel.

Finally, we must examine the series of Boeing accidents that occurred between 2018 and 2024, which have shaken the global aviation industry and eroded public trust in aviation safety standards. The two Boeing 737 MAX crashes in 2018 and 2019, which claimed the lives of 346 people, were attributed to flaws in the aircraft's Maneuvering Characteristics Augmentation System (MCAS). These tragedies revealed systemic failures within Boeing, the Federal Aviation Administration (FAA), and ICAO, leading to widespread calls for reform. More recently, in January 2024, a door malfunction on a Boeing 737 Max resulted in yet another incident, raising concerns about the ongoing quality control issues at Boeing's manufacturing facilities. These events have cast a shadow over ICAO's role as a global aviation regulator, as the organization has been criticized for failing to enforce stricter oversight and certification processes.

In light of these repeated safety failures, we must ask: What role should ICAO play in preventing future incidents? Should ICAO adopt more stringent international safety standards, or is it the responsibility of national regulators, such as the FAA, to ensure that manufacturers like Boeing are held accountable? Furthermore, how can ICAO address the issue of corporate

dominance in the aviation industry, where a few major players like Boeing wield significant influence over global aircraft manufacturing? The Boeing accidents serve as a stark reminder that aviation safety is a shared responsibility, one that requires coordinated efforts from manufacturers, regulators, and international bodies like ICAO.

As we embark on these discussions, it is imperative that we take a comprehensive approach to aviation safety, environmental sustainability, and cybersecurity. Each of these issues—CORSIA's environmental framework, the Montreal cybersecurity breach, and Boeing's safety failures—illustrates the interconnectedness of global aviation and the need for robust, coordinated oversight. ICAO, as the central body guiding international aviation, must be empowered to enforce stricter standards, while respecting the sovereignty of its member states. However, ICAO cannot succeed alone. The aviation industry, national regulators, and member states must work together to build a safer, more sustainable future for global aviation.

I urge each of you to approach these critical issues with the seriousness they deserve, recognizing that the decisions we make today will shape the future of aviation for years to come. The principles of safety, sustainability, and cooperation must guide our work, as we strive to create an aviation system that is not only safe and secure but also responsible for its impact on the world around us.



TOPIC 1: CARBON OFFSETTING AND REDUCTION SCHEME FOR INTERNATIONAL AVIATION (CORSIA)

Having been established and growing in response to the increased interconnectedness of the world, the aviation industry has come under growing pressure to effectively manage its environmental responsibilities, starting with regulating carbon emissions. Particularly, the International Civil Aviation Organization (ICAO), as the United Nations body, specializing in civil aviation, works on the legalization of sustainable practices in the sphere. As climate challenges rise and the global pressure on airlines increases, the responsibility of ICAO in addressing carbon emissions and sustainable aviation has never been so important. Aviation is amongst the fastest-growing contributors to greenhouse gas emissions and contributes about 2-3% of the global CO2 emissions.

Despite the fact this figure in comparison with other industries might not look very impressive, the aviation industry is one of the most targeted in international environmental debates due to its high carbon dioxide emissions per passenger kilometre and relatively high growth rates. Aviation pollution mainly arises from the use of aircrafts that burn fossil fuels and emit great amounts of carbon dioxide (CO2) and other gasses in the higher atmosphere where the gasses pose a higher risk to climatic change. There is no doubt that aviation contributes considerably to the environment in various ways apart from carbon dioxide emissions. It also poses impacts on other emissions not categorized under CO2 emissions like the formation of contrails and emission of nitrogen oxides (NOx) that fuel global warming. Due to the fact that jet fuel is a basic necessity in the industry and at the current juncture, there are no practical and effective substitutes for it, the process of looking for ways in which it is possible to reduce these negative impacts has posed a considerable challenge. Thus, in 2016, in response to increasing concerns over the carbon emissions of the aviation industry, ICAO developed the Carbon Offsetting and Reduction Scheme for International Aviation (CORSIA).

This mechanism is a global market-based measure that targets to deliver carbon-neutral growth of international aviation beyond 2020, due to its growth effects from 2021. CORSIA also

requires airlines to buy carbon credits from eligible offset projects, ensuring they offset their more than required emissions and encourage the uptake of sustainable practices in the aviation industry. CORSIA is an important breakthrough for international aviation climate policy, as it is the first time that countries agreed on one global mechanism aimed at controlling aviation emissions. Still, as it will be shown below, CORSIA has attracted a lot of criticism and has been experiencing a number of challenges. Critics with special concerns have argued that the scheme means that airlines are free to emit carbon while only donating to projects that may not necessarily compensate for the quantity emitted. Some critics say that CORSIA has limited goals since it only covers emissions of international flights, while domestic emissions are not too well controlled. There are also concerns over the nature and efficacy of the offset projects, along with the overall effectiveness of carbon markets in responding to current climate emergencies.

Besides market-based measures such as CORSIA, ICAO has also played a key role in encouraging the development of and adoption of sustainable aviation technologies. Specific emphasis is placed on the development of sustainable aviation fuels (SAF) as one of the primary areas of interest. With SAFs, obtained from renewable sources such as biomass, waste, or through synthesis, it is possible to achieve a 20-80% reduction in the overall emissions of life cycle compared to traditional jet fuel. Nevertheless, SAFs are still considerably more costly than conventional fuels and their production is still restrained, which creates challenges in the widespread adoption of SAFs.

ICAO has endeavoured to promote the adoption of SAFs among member states and the broader aviation community, stressing on policy support measures, incentives and infrastructure to increase demand. Currently, some airlines have already included SAF in their fuel supply, yet, the shift to sustainable fuels will call for long-term commitment and a collective effort from governments, industry stakeholders, and financiers alike. It also acknowledges the need to enhance the system ATM to enhance flights to reach their destinations with efficiency and optimality while having minimal fuel consumption thus emitting the least. Advanced ATM methods such as satellite-based navigation and digital communication technologies would be useful in minimizing flight stalemate, fuel consumption and traffic density and therefore assist in minimizing the effect of aviation on the environment.

Moving forward, ICAO is paying more attention to the development of new technologies for green aviation as a way of reducing emissions in the sector. Though electric and hydrogen aircrafts are yet to be developed and brought into the market, they are promising prospects for decreasing aviation emissions. Electric aircraft, which employ a form of electric power such as batteries or hybrid engines, stands as a possible way to hugely reduce emissions especially for; regional or short-haul flights. Likewise, hydrogen-based airplanes that would use hydrogen fuel cells or combust hydrogen, present the possibility of emissions-less flying, albeit still a concept facing a number of technical and logistical hurdles. ICAO has a very significant role in fostering research and development in these fields, collaborating with governments, industries and research organizations in defining the legal and normative measures that are relevant to the development of future-generation aircraft. In this context, it is crucial that, as these technologies become more advanced, the guidance provided by ICAO as the leader of the industry to continue emphasizing the three aspects of increased safety, dependability, and eco-friendliness stays as key to the shift to greener technology in the future.

Nevertheless, there remain considerable challenges still confronting ICAO and the international aviation community in dealing with the issue in question. There is a challenge of influencing the developed and the developing countries for the organization. Aviation plays a crucial role in these developing countries in terms of development, tourism, and commerce, which is why they might be reluctant to accept and apply emissions cutting measures that could be costly and reduce access to aviation services. The political realities that ICAO faces are that it has to appease these sometimes conflicting interests and pursue sustainability goals without overwhelming less developed countries. Moreover, the aviation sector has been significantly affected by the COVID-19 outbreak resulting in the drastic decrease of flights and emissions. Although this temporary stability has given policymakers time to rethink their strategies, it has also revealed the vulnerability of the aviation industry and the necessity of making sustainability solutions complementary to the industry's business recovery. Thus, as demand for air transport is expected to grow in the years to come, ICAO will have to step up its efforts to encourage the growth of the air transport industry in a way that will not impose significant negative environmental effects on society in the future.

The role of ICAO as a UN agency entails the ability to mobilize nations to collaborate on the issue of sustainability in aviation. This role places it in a suitable position to spearhead the global efforts of minimizing aviation emissions in line with the set standards and regulations. However, the desirable progress in this area is possible only with the further participation of all the countries of the member states, as well as the bulk of the representatives of various industries and other interested subjects. This means not only applying market solutions such as CORSIA but also developing new technologies, increasing the productivity of operations, and understanding sustainability as a multifaceted concept that encompasses social, economic, and environmental aspects. In the future, ICAO will have to seek further solutions to enhance its position for sustainability and continuation including extension of CORSIA, provision of further clarities in the credentials of the carbon offset projects and establishment of higher stringency levels concerning emission reduction. It will also need to coordinate its efforts with national governments and regional organizations to ensure compliance with global regulations. Admittedly, ICAO's participation in mitigation of carbon emissions and integration of sustainable practices in aviation can be deemed as indispensable in the perspectives of both the development of the global aviation industry and its compliance with climate targets. Still, CORSIA and the support for sustainable aviation fuels are clear advances, but much more needs to be accomplished. With the advancement in the aviation industry, sustainability issues pose a significant problem, coupled with the fact that these problems demand breakthrough solutions, cooperation among nations, and dedication in making sure that the sky's future will remain safe, secure, and eco-friendly. Moreover, with its leadership and the function of associating states, ICAO can collaborate to guide the industry to a more sustainable one.

GUIDING QUESTIONS

 How effective has ICAO's CORSIA initiative been in mitigating aviation-related carbon emissions, and what improvements could be made to enhance its impact on global aviation sustainability?

- 2. What are the main challenges preventing the widespread adoption of Sustainable Aviation Fuels (SAFs), and how can ICAO support the industry in overcoming these barriers?
- 3. In what ways can innovation in electric and hydrogen-powered aircraft contribute to the decarbonization of the aviation sector, and what role should ICAO play in facilitating the development and deployment of these technologies?
- 4. How can ICAO balance the economic needs of developing nations with the global necessity to reduce aviation emissions, ensuring fair and inclusive participation in sustainability initiatives?



TOPIC 2: MONTREALS' 2016 CYBERSECURITY INCIDENT

In November 2016, the ICAO head-quarters in Montreal was subjected to a major cyber attack by the Emissary Panda group, a Chinese collective of hackers that specifically targets governmental and international organizations. Such an attack not only demonstrated critical vulnerabilities in the cybersecurity measures of ICAO but also raised questions about how similar attacks could negatively impact the world's aviation network. The ICAO, as a specialized United Nations agency that oversees global aviation standards and policies, had been rightly expected to protect data essential to the security and governance of international aviation. This breach, however, unveiled strategic risks within the organization and caused ripples within the aviation industry. The cyber-attack was carried out employing a technique called the 'watering' hole attack.' This technique is typically used in sophisticated cyber-attacks where the cyber attackers gain access to the internal network of the targeted organization by compromising on the website normally used by the targeted organization. More specifically, the vulnerability of ICAO's IT systems was used to store a tremendous amount of valuable information from its member states and the global community of aviation enthusiasts. The implications of such a compromise were severe, as aviation related data may encompass all kinds of data, including air traffic control data, communications between member states, and important information about safety standards in aviation. While the extent of the leaked data can only be guessed at, the loss of such information was dangerous for the ICAO and the reliability of the international aviation systems.

The concern that other organizations within the aviation industry might be prone to similar security failures due to interdependence with other aviation related authorities, airlines, and industries compounded the situation. Perhaps the worst about the ICAO cyber-attack was how the organization handled it, or better put, did not handle it. PDFs from internal ICAO records, and two leaked documents, said that, despite the large scale of the breach — the at-work ICAO has around four employees in its Information and Communications Technology, or ICT, department — it has sought to play down the events. Rather than quickly informing their fellow employees of an incident which compromises the integrity of ICAO's digital systems, these employees chose to remain silent. Rather they seemed more interested in obscurity of the breach

and blame game instead of dealing with the malware and what could have followed it. This was exacerbated by the fact that they operated without being monitored directly by their supervisor. Such failure in governance was conspicuous by the absence of a decisive blow coupled with a lack of transparency in the organization. It was not until ICAO sought the assistance of an outside security firm that the organization realized the full extent of the penetration, indicating that the agency cannot police itself adequately to prevent such cyberattacks. In the aviation industry that relies on safety and security of its people, operations and assets, this slow response action raised eyebrows over the organization's readiness to deal with future cyber threats. Hence, the 2016 cyber-attack served as a revelation of unrealistic structures and governance problems of the ICAO. Within the organization, the internal communication system looked uncoordinated and different departments did not seem to grasp the extent of the breach or were least willing to be held responsible for handling it. This breakdown of internal accountability was further compounded by corporate culture that was inclined towards image protection than it was on crisis management.

Through trying to conceal it, the ICT department and its leadership compounded the problem by not allowing the organization to address the repercussions and other vulnerabilities effectively. Further, weak internal mechanisms of ICAO to protect such information were also demonstrated when it outsourced handling of cybersecurity breaches to external agencies. It is unimaginable how a UN agency whose main responsibility involves standard setting in the global aviation industry can sit idly without taking concrete actions that not only exposed its organizational staff's data but also compromised the entire international aviation industry. This case reinforced a major governance blunder which showed that staff did not meet the ethical and organizational performance levels of an organization of this class. As it was highlighted earlier, the effects of the ICAO cyber-attack were not only confined to this physique of the organization but was also inflicted upon numerous global factions. Being an organization that focuses on the management of international aviation issues, safety and regulation aspects, ICAO comes with specific standards by which airline, air traffic control and other regulating agencies are supposed to operate. The threat that comes with a breach on ICAO's data systems is that it risks the safety of 193 member states. A loss of the confidential information could have been detrimental to both the passengers' information and crucial strategies in aviation security. The breach was rather

worrisome given the general rise within the aviation industry of digitalization. Modern aviation systems are complex with high dependence on the technology, and as a result, they are more susceptible to cyber criminals. The cyber-attack on ICAO highlighted the current globe-centered inadequacies of cybersecurity in the international aviation sector as hackers continue to target the world. In essence, the breach pointed out the risks of becoming overconfident when dealing with the modern-day threats in cyberspace. As ICAO's weaknesses were put into question, it became clear that the global community of air transportation stakeholders was woefully unprepared for when and how the threats would arrive. ICAO's experience also indicates that while cyber threats posed by the gb can be pure technical problems, such problems are often governance and organizational problems. There are risks that even the most developed organizations are not protected against if they lack effective communication lines, mechanisms of accountability, as well as proper crisis management.

ICAO's cyber-attack experience went beyond the technical aspect, which revealed various fundamental issues concerning organizational culture and management. This incident portrayed how ICAO as a world recognized global aviation safety agency lacked the transparency and accountability any international agency of such standing would be expected to possess. The organization's response was slow and inadequate, highlighting its priority on damage control instead of addressing real threats to the sector's safety. This lack of emphasis on cybersecurity readiness designed not only an environment in which weaknesses could be sustained but also in which they could be actively covered up, thus provoking doubts about the overall ICAO's crisis response competence. It also brought to light the lack of vigilance in the international organizations with current day cyber threats and the need for transformative change in bodies such as ICAO to incorporate cybersecurity as a crucial component in its future functioning.

In the aftermath of the attack, there has been increased pressure to step up the ICAO cybersecurity frameworks as well as the governance of the same. This led to a realization that there was a need for the organization to use better technologies in cybersecurity and then embrace practices from other international organizations. Besides, the further strengthening of its technical protection at the beginning of the twenty-first century was accompanied by a demand

for internal changes in ICAO to improve its accountability and transparency, as well as to guarantee the ability to quickly respond to new crises in the future. The 2016 cyber-attack on ICAO revealed critical vulnerabilities in the structure of the organization in terms of its cyber-defense as well as the mechanisms of internal regulation. The leak, which exposed private aviation information, also brought into question the organization's capacity to safeguard the global aviation system it monitors. This case evidenced that ICAO needed to strengthen its cybersecurity, strengthen internal communication, and encourage trust and candor within the organization. The world today relies on the integrity of the international regulatory authorities such as the ICAO to provide and guarantee safety in air transport. This violation will always remain as a lesson that in today's more and more computerized global environment, information security must be one of the primary priorities of international aviation policy. For ICAO and its member states, the way forward does not merely lie in finding technical solutions to the menace of cybersecurity but also the reformation of governance structures so as to guarantee that such occurrences receive the attention and actions they deserve.

GUIDING QUESTIONS

- 1. How did the lack of internal communication and accountability within ICAO contribute to the failure to address the cyber-attack effectively, and what organizational changes should have been made to prevent such issues?
- 2. How did ICAO's efforts to conceal the cyber-attack instead of addressing it transparently damage the organization's reputation and undermine the safety of global aviation standards?
- 3. How does the increasing digitalization of the aviation industry make it more vulnerable to cyber-attacks, and what steps can be taken by ICAO and other aviation bodies to mitigate these risks in the future?

4. How should ICAO reform its governance structures and cybersecurity frameworks to ensure that future incidents are handled with greater transparency, accountability, and technical competence?



TOPIC 3: THE BOEING 737 MAX CONTROVERSY

The controversy surrounding the Boeing 737 MAX is a sobering reminder of the potentially catastrophic outcomes that can arise when an organization puts profit before safety. Boeing's financial performance and reputation have suffered greatly as a result of the scandal, which has also placed the company's internal problems, regulatory oversight shortcomings, and general industry practices under close examination. The string of events, which includes the deadly collisions in 2018 and 2019 as well as the door blowout in January 2024, reveals a basic breakdown in regulatory accountability, quality control, and corporate governance. In addition to inadequate management-employee communication, Boeing's poisonous safety culture was also defined by a structural lack of accountability. Workers have expressed feeling under pressure to keep quiet about safety concerns out of fear of retaliation should they bring up any problems. Significant errors in Boeing's design and manufacturing processes were created by this culture, most notably the improper handling of the MCAS design fault that resulted in the two deadly crashes. Instead of working as designed to balance the aircraft during specific flight conditions, the MCAS software malfunctioned, causing catastrophic nosedives that claimed 346 lives.

The root cause of these mishaps was Boeing's internal culture of prioritizing profits before people's safety. Workers claimed to be under intense pressure to fulfill production targets, frequently at the price of careful quality inspections. These pressures directly result in the lack of important safety tests, such the missing bolts in the January 2024 door incident. These issues were not unique to Boeing; more importantly, they were a part of a broader trend of negligence and cost-cutting that led to a culture where safety concerns were minimized or disregarded. There has been a great deal of criticism directed towards the FAA's involvement in the 737 MAX crisis. The FAA, which is the main regulatory agency responsible for guaranteeing the safety of commercial aircraft in the US, failed to sufficiently supervise Boeing's certification procedure, which increased the magnitude of the accident. According to investigations, the FAA gave Boeing substantial control over the certification process, compromising the integrity of the certification process. Since the FAA let Boeing effectively police itself, serious safety issues went unreported. The FAA investigated Boeing's manufacturing premises after the two deadly

incidents and reported significant gaps in quality control. Additional concerns were raised regarding Boeing's dedication to safety and the FAA's competence to properly oversee the industry due to the company's disregard for manufacturing standards. These results not only undermined Boeing's credibility but also called into question the legal structure intended to safeguard the general public. The FAA has subsequently promised to enhance its supervision procedures, but the harm to the agency's and Boeing's reputations has been serious and pervasive. The Boeing 737 MAX issue affects aviation safety worldwide in a bigger way, especially when one considers it through the perspective of the International Civil Aviation Organization (ICAO).

As a specialized agency of the United Nations, ICAO sets international standards for civil aviation safety, which member states are expected to follow. However, the Boeing crisis exposed weaknesses in this international system. The global nature of the aviation industry means that when one company, particularly one as large as Boeing, fails to meet safety standards, the entire industry suffers. Passengers lose confidence in the safety of air travel, and regulators worldwide are forced to reassess their own safety protocols. In response to the Boeing crisis, ICAO and its member states have recognized the need for stronger international coordination and oversight. The 737 MAX crashes underscored the inadequacies of the self-certification system, in which manufacturers like Boeing play a significant role in certifying the safety of their own aircraft. Many industry experts and regulators have since called for reforms to this system, advocating for a more robust and independent certification process that ensures regulators, not manufacturers, have the final say on safety matters. Additionally, the Boeing scandal has raised important questions about pilot training and licensure, particularly regarding the ability of pilots to handle complex flight control systems like the MCAS. The crashes revealed that many pilots were not adequately trained to manage the MCAS system, a failure that compounded the software's design flaws. ICAO has since been urged to enhance its regulatory requirements for pilot training, ensuring that pilots are properly equipped to handle advanced technology in modern aircraft.

The consequences of the Boeing 737 MAX scandal highlight the need for a comprehensive international response. Aviation safety is an inherently global issue, and failures in one part of the world can have ripple effects across the entire industry. For Boeing, the path to

recovery will be long and arduous. The company must not only address its internal cultural problems but also work closely with regulators and industry stakeholders to regain the trust of the public, airlines, and regulators. This will require significant changes in how Boeing operates, particularly in terms of quality control, accountability, and transparency. Boeing has already made some efforts to address these issues. The company has implemented changes in leadership and revamped its safety procedures, but the process of rebuilding public trust will take time. Boeing must demonstrate a sustained commitment to safety, not just through words but through actions. This will involve overhauling its corporate culture, improving communication between employees and management, and ensuring that safety concerns are prioritized at every level of the organization. Moreover, the Boeing crisis has broader implications for the aerospace industry as a whole. The aviation sector is one of the most heavily regulated industries in the world, but the 737 MAX scandal has revealed significant gaps in the regulatory framework. To prevent future disasters, both regulators and manufacturers must work together to create a more rigorous and transparent certification process that prioritizes safety over profit. This will require stronger oversight from bodies like the FAA and ICAO, as well as a cultural shift within companies like Boeing that places safety at the core of their operations.

While leadership and safety measures have been altered post the scandal, regaining the public trust has a process that can span for several years. Nonetheless, for Boeing to proceed further, there should be a change in the company's culture of safety and accept accountability for the disasters witnessed previously. It is only then that the company can gradually start on the process of rebuilding the confidence of the current global standard of aviation. Thus, the Boeing 737 Max disaster is a vivid example of the consequences that can be elucidated if business values are placed before the safety ones. The untimely deaths of 346 individuals alongside revelations of the corporate negligence within Boeing's organization and operations have greatly impacted the company, its regulatory authorities, and the aerospace industry at large. It has revealed some significant oversights in the structure of rules and regulation for aviation safety and calls for enhanced vigilance and worldwide collaboration. While ICAO and its member states will continue to fight to ensure no other accident of this nature occurs in the future, those involved must also learn from the mistakes of Boeing and aim to create the safest conditions possible for aviation in the world. In conclusion, the Boeing 737 MAX scandal serves as a cautionary tale for

the aviation industry. The combination of corporate negligence, regulatory failures, and a toxic internal culture led to a series of preventable tragedies that claimed the lives of 346 people.

The scandal has damaged Boeing's reputation, shaken public confidence in air travel, and exposed critical weaknesses in the global aviation safety system. Moving forward, it is essential that Boeing, regulators, and the broader industry learn from these mistakes and work together to create a safer and more accountable aviation system. Only by prioritizing safety and transparency can the industry hope to prevent future disasters and restore the public's trust in air travel.

GUIDING QUESTIONS

- To what extent should ICAO push for stricter global aviation safety regulations, considering the challenges of enforcing such standards across diverse national regulatory environments? Is it feasible to expect national regulators like the FAA to handle such issues autonomously, or does the interconnected nature of global aviation demand more centralized international oversight?
- 2. What specific measures should ICAO implement to cultivate a culture of safety and transparency in aviation companies, especially in environments where organizational hierarchies and profit motives may discourage reporting safety concerns? How can ICAO ensure these measures are adopted and enforced across varied corporate cultures and regulatory environments?
- 3. Considering Boeing's dominant position in the global aviation market, does the company's near-monopoly on certain aircraft models pose a systemic risk to international aviation safety? Should ICAO intervene to mitigate this concentration of power, and if so, how could it balance the need for competition with the realities of market forces in a highly specialized industry?
- 4. Given Boeing's repeated safety failures, what specific role should ICAO play in strengthening international regulations to ensure global aviation safety standards are met?

Should ICAO adopt a more interventionist stance in national regulatory frameworks, or is a cooperative approach, encouraging states to strengthen their own systems, more effective for long-term safety improvements?



CHARACTER LIST

Diplomat of Afghanistan Diplomat of Angola Diplomat of Armenia Diplomat of Azerbaijan Diplomat of Brazil Diplomat of Cambodia Diplomat of China Diplomat of Egypt Diplomat of Estonia Diplomat of France Diplomat of India Diplomat of Ireland Diplomat of Japan Diplomat of Malaysia Diplomat of Monaco Diplomat of Norway

Diplomat of Algeria Diplomat of Antigua & barbuda Diplomat of Australia Diplomat of Belize Diplomat of Brunei Diplomat of Canada Diplomat of Côte d'Ivoire Diplomat of El Salvador Diplomat of Ethiopia Diplomat of Germany Diplomat of Indonesia Diplomat of Italy Diplomat of Jordan Diplomat of Mali Diplomat of New Zealand Diplomat of Panama

Diplomat of Andorra Diplomat of Argentina Diplomat of Austria Diplomat of Bolivia Diplomat of Burkina Faso Diplomat of Chile Diplomat of Ecuador Diplomat of Eritrea Diplomat of Finland Diplomat of Iceland Diplomat of Iran Diplomat of Jamaica Diplomat of Lithuania Diplomat of Mexico Diplomat of Nigeria Diplomat of Philippines

Diplomat of Poland	Diplomat of Portugal	Diplomat of Republic of Korea
Diplomat of Romania	Diplomat of Russia	Diplomat of Rwanda
Diplomat of Saudi Arabia	Diplomat of Serbia	Diplomat of Singapore
Diplomat of South Africa	Diplomat of Sudan	Diplomat of Sweden
Diplomat of Spain	Diplomat of Taiwan	Diplomat of Thailand
Diplomat of Tunisia	Diplomat of Turkey	Diplomat of Uganda
Diplomat of Ukraine	Diplomat of United Arab Emirates	Diplomat of United Kingdom
Diplomat of United States	Diplomat of Uruguay	Diplomat of Uzbekistan
Diplomat of Venezuela	Diplomat of Vietnam	Diplomat of Zimbabwe

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Figure 1.1 - A diagram showing the ICAO organizational structure as well as the subsector- the Air Navigation Commission, of The Council and The Secretariat.

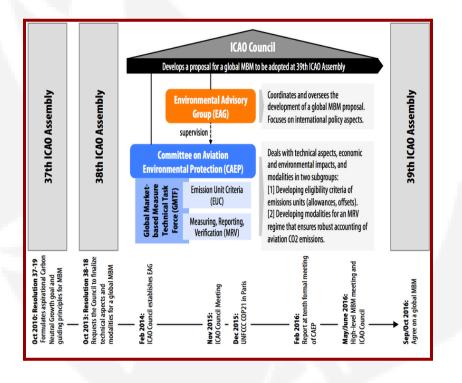


Figure 1.2 - A diagram representing the ICAO organizational structure and the timeline between the 37th, 38th and 39th ICAO assemblies. It specifically focuses on the roles of the Environmental Advisory Group (EAG) and the Committee on Aviation Environmental Protection (CAEP), outlining their functions in global aviation policies.

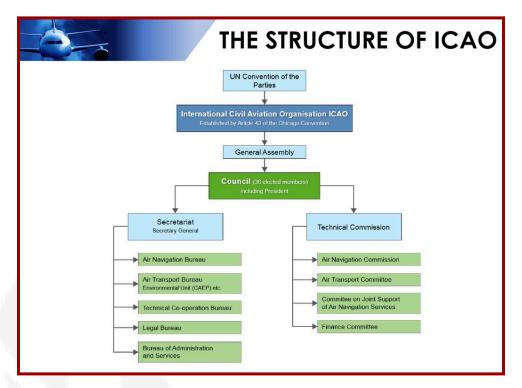


Figure 1.3 - A diagram representing the ICAO organizational structure that specifically describes what subsectors the Secretariat and Technical Commission are composed of.

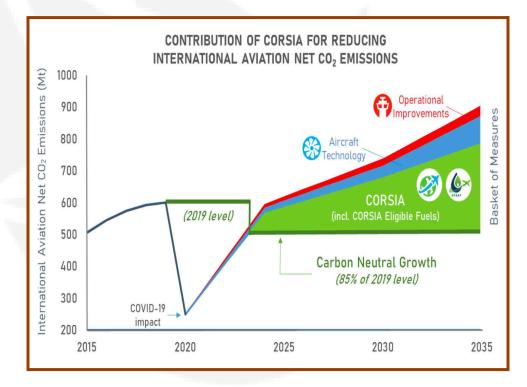


Figure 1.6 - A graph tracking the projected impacts of various measures, including Aircraft Technology, Operational Improvements, and CORSIA on aviation CO₂ emissions from 2015 to

2035. The graph highlights the dip in emissions due to the COVID-19 impact around 2020, followed by a projected rise, and the aim for carbon-neutral growth by 2030 at 85%, with additional improvements targeted for 2035.

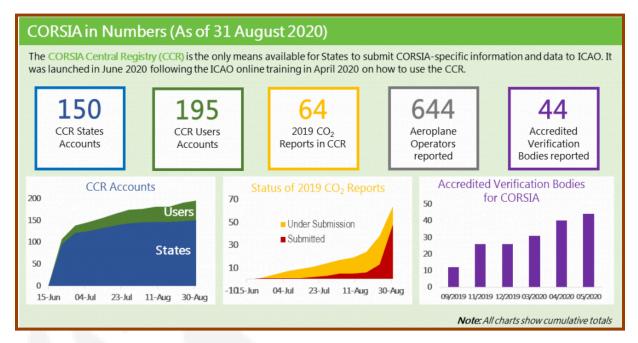


Figure 1.4 - Statistics from the CORSIA Central Registry (CCR) as of August 31, 2020, with chart growth displaying in CCR accounts and CO2 report submissions.

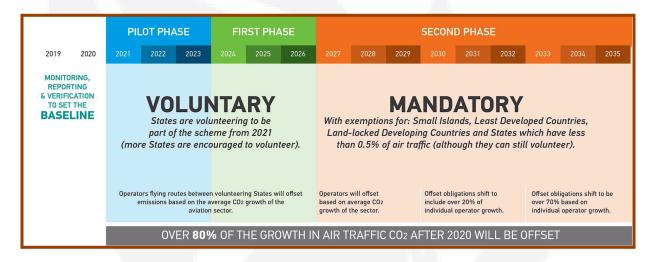


Figure 1.5 - A timeline of CORSIA's implementation phases, showing voluntary participation from 2021-2026 and mandatory offsetting of CO2 emissions from international aviation starting in 2027, with exemptions for small and developing nations.

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